
ICUC. Training. Advice. Solutions.

Managing your civilian injury and unemployment compensation claims can be a challenge to your HR organization. Consider calling on our expertise and experience to provide the proven training, advice, and solutions to help your organization reduce costs and meet your HR requirements.



DEPARTMENT OF DEFENSE
DCPAS
Defense Civilian Personnel Advisory Service



email: dodhra.mc-alex.dcpas.mbx.icuc-contact@mail.mil



BURDENED BY UNEMPLOYMENT CLAIMS MANAGEMENT?

Unemployment issues are complex, time-consuming, and ever evolving. Do you need assistance delivering unemployment benefits on time?

The Injury Compensation and Unemployment Compensation Branch (ICUC) is THE centralized source for support to agency unemployment compensation program administrators for unemployment compensation within the Department of Defense (DOD).

Because we serve as a liaison between DOD and State Employment Security Agencies (SESAs), let ICUC assist with training and technical assistance on claims administration and auditing support. Our services can help improve the process of UC management—so that you can deliver benefits on time and save money.



CONFUSED BY STATE REGULATORY REQUIREMENTS?

ICUC is your first point of contact in all dealings with SESAs and the Department of Labor—so you don't have to become an expert in the details of each state's regulations and processes!

Let ICUC's experienced and knowledgeable team help you maximize your effectiveness by improving your UC processes.

HOW ICUC CAN HELP

We take an end-to-end approach to UC management, because we know that it isn't just about filing claims. And we use our expertise and experience to deliver time and cost-saving results. Our team of expert trainers and UC liaisons provide you with:

ASSISTANCE AND ADVICE –

By phone, email or in-person, our compensation experts are here to help with your toughest UC questions and challenges.

TRAINING SERVICES –

We offer a variety of online and in-person training options to help equip your team to better manage the claims process.

AUDITING –

Our automated tracking systems ensure accurate benefit charge auditing and timely management of disputes; saving you time and taxpayer money.

ADVOCATES FOR YOU –

Our experts will actively work with SESAs and the Department of Labor on your behalf, streamlining the compliance process.



PROVEN RESULTS: TIME AND MONEY

We have helped DOD achieve tangible cost savings of over \$11.8 million in credits for erroneous UC charges. These charges come directly back to each Component.

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