



## ICUC. Training. Advice. Solutions.

Managing your civilian injury and unemployment compensation claims can be a challenge to your HR organization. Consider calling on our expertise and experience to provide the proven training, advice, and solutions to help your organization reduce costs and meet your HR requirements.

# GET YOUR WORKFORCE BACK TO WORK

Helping you manage your civilian  
injury compensation program

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DEPARTMENT OF DEFENSE  
**DCPAS**  
Defense Civilian Personnel Advisory Service



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## NAVIGATE THE INJURY COMPENSATION PROCESS

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Workplace injuries can happen anywhere, anytime—placing an immediate administrative burden on supervisors and impacting short-term and possibly long-term productivity.

The Injury Compensation and Unemployment Compensation Branch (ICUC) is THE centralized source for support to agency and component injury compensation program administrators (ICPAs) within the Department of Defense (DOD).

Our expert advisors help ICPAs and Commanders reduce the impact of workplace injuries by demystifying the compensation process. They will work with your installation to ensure the timely filing of new injury claim forms and claims for wage loss compensation. Our Liaisons coordinate in person with the Department of Labor Office of Workers' Compensation Program (OWCP) to bring employees back to work as quickly and safely as possible.

With nine offices nationwide and specialists at HQ to assist with civilian injuries that occur overseas and in the war zones, ICUC has a track record of success. We help you meet the challenges of ensuring your employees are professionally cared for when a workplace injury occurs.



### PROVEN RESULTS –

Government injury compensation costs are UP 57.7 percent since 1994. In contrast, DOD injury compensation costs are DOWN 6.9 percent in that same time period.\*

\*As of end of chargeback year 2014

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## PUT ICUC TO WORK FOR YOU

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ICUC provides formal liaison services to help open communications and foster a strong working relationship between DOD and the OWCP office. This team approach can help you meet your case management goals and quickly resolve problems. Let ICUC help you with:

**CASE REVIEWS –** Liaisons perform in-depth case reviews at OWCP offices across the country to provide return-to-work documentation and screen for reemployment potential. They assist with ownership issues, verify the accuracy of benefit payments, and overcome case management obstacles.

**REEMPLOYMENT ASSISTANCE –** Our Liaisons will coordinate with OWCP when you initiate the job offer process and will follow through with OWCP to ensure appropriate reductions in wage loss compensation payments.

**HOME VISIT PROJECTS –** Within a specified geographic area, liaisons visit current and former injured employees who receive ongoing wage loss compensation benefits. These visits to the employee's home are conducted to ensure the injured employees are receiving benefits at the correct level of entitlement and to assess the possibility of reemployment.

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## HOW CAN ICUC HELP?

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**PLAN AHEAD –** Get the training your installation needs so that you are prepared and ready to respond to workplace injuries as efficiently as possible.

**UNDERSTAND SUPERVISOR RESPONSIBILITIES –** ICUC can help ICPAs ensure that supervisors get a clear picture of their role and responsibilities throughout the life of an injury compensation claim. The ICUC staff can also provide tools to help ICPAs assist supervisors understand what constitutes a work-related injury, how to accurately code an injured employee's timesheet, and return-to-work policies.

**SAVE TIME AND STREAMLINE CLAIMS PROCESSING –** We can help cut the time it takes to accurately process new claims and claims for wage loss compensation payments.

**HELP DOD STAY COMPLIANT –** Our experienced team provides liaison and policy support to help your installation comply with DOD HR requirements, Department of Labor regulations, and federal employment law.

**LOWER COMP COSTS –** ICUC has a proven track record of reducing lost production days and assisting in reemployment efforts, delivering cost savings that are unparalleled in the federal government.