

**Aetna's Contact Information - 24 hours a day, 365 days a year**

Participants in the United States:

Aetna Member Services

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Web: [www.aetn navigator.com](http://www.aetn navigator.com)

Aetna National Medical Excellence Program

Phone: 877-212-8811

Informed Health Line (24/7 Nurse Line)

Phone: 800-556-1555

Participants Overseas:

Aetna International Service Center

Phone: Int'l toll-free: 888-506-2278

Direct/Collect: 813-775-0189

TDD (Hearing Impaired): 800-325-6273

Fax: Int'l toll-free: 800-475-8751

Direct: 859-425-3363

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