

## VIRTUAL COURSES



# DEFENSE CIVILIAN PERSONNEL ADVISORY SERVICE (DCPAS) 4800 MARK CENTER DRIVE ALEXANDRIA, VIRGINA 22350

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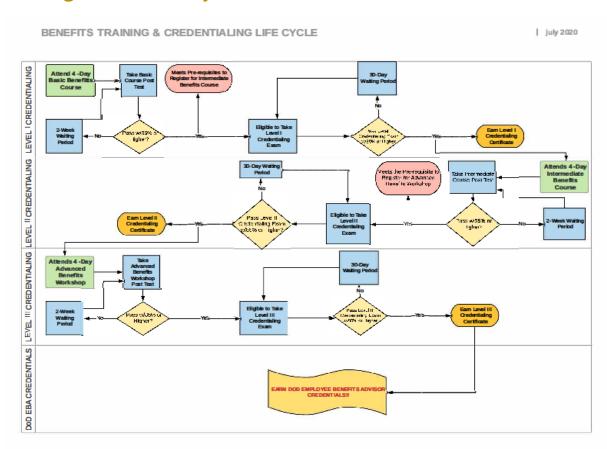


#### **Overview**

The Department of Defense (DoD), Defense Civilian Personnel Advisory Service (DCPAS), Benefits, WAGE, & NAF Policy Division offers a Human Resources Training Program specifically designed for HR Professionals within the Employee Benefits Functional Area. The Employee Benefits Training Program promotes proficiency within the HR Community and is conducted in a face-to-face and/or virtual classroom setting. Each participant receives realistic illustrations and course material developed to reinforce HR core and general competencies designated for the Employee Benefits Advisor (EBA).

All three levels of Benefits Training (Basic, Intermediate, Advanced) requires the HR Professional to demonstrate proficient HR competencies at Levels 1 (Basic Benefits), 2 (Benefits Intermediate), and 3 Advanced Benefits Workshop). Ultimately earning the DoD EBA Credentials.

#### **Training-Credential Lifecycle**



#### COURSE DESCRIPTION

### **Basic Benefits Course**

This is an entry level course introducing Federal Benefits and Retirement programs, governing regulations and their practical application. The Basic Benefits Course develops core HR competencies critical for the effective performance of federal Human Resources (HR) professionals. Course instruction includes:

- Title 5 of the United States Code (U.S.C.) and Code of Federal Regulations (CFR)
- Eligibility requirements and options for insurance and retirement programs
- Creditable civilian and military service and deposit/redeposit procedures
- Annuity computation formulas and service computation dates
- Material reinforced through exercises and simulated call center scenarios to elicit discussion regarding benefits actions typically processed in the HR operations setting

Limited to 20 participants per session (minimum of 10) and conducted over a 5-day period. Ensure compliance with this introductory course.

### Benefits Intermediate Course

Intermediate targets **Human** Resources (HR) professionals who have at least one year of benefits experience. Course instruction builds on the Basic Benefits Course through a comprehensive review of Title 5 of the United States Code (U.S.C.) and the Code of Federal Regulations (CFR), coupled with engaging, thought-provoking case studies and exercises. The course material also strengthens interpersonal, team-building, and consultative skills. Course instruction includes:

- Extensive review of Retirement Eligibility, Retirement Coverage Determinations, Annuity Computations, Disability Retirement, Survivor Benefits and Retirement Counseling
- Exercises to improve comprehension of 5 U.S.C./CFR regulations
- Exercises simulating retirement eligibility determinations, counseling and application audits
- An overview of insurance and other benefits programs

Limited to 20 participants per session (minimum of 10) and conducted over a 5 day period. Pre-requisite: Basic Benefits Course. Refine your skills with continued development.

## Advanced Benefits Workshop

The ABW workshop sharpens the existing skills of the experienced **Human Resources (HR)** professional. It's for the HR professional who encounters the challenge of complex issues. This workshop includes a CAPSTONE project that requires the utilization of advanced analysis and research from Title 5 Code of Federal Regulations (CFR) to resolve various multifaceted HR matters. CAPSTONE participants will be partnered or assigned to a group, fostering group discussion, the exchange of ideas and HR perspectives. Workshop course material includes:

- Title 5 U.S.C. and CFR analyses; interpreting and applying Title 5 laws and regulations
- Four Modules: Special Retirement (\*Nonappropriated Fund Service), Reemployed Annuitants, USERRA, and Advanced Annuity Computations

Limited to 20 participants per session (minimum of 10) and conducted over a 3 ½ day period. Pre-requisites: Basic Benefits Course and the Benefits Intermediate Course.

### **Eligibility Requirements**

| Employee Benefits Training                       | Employee Benefits Advisor Credentialing               |
|--|---|
| Basic Benefits Course                            | Level I Credentialing                                 |
| Open to: HR Series (i.e.: 0201, 0203)            | 0-12 months of HR experience                          |
| Post-Test: Must score 85% or better              | Open to HR Series (i.e.:0201/0203)                    |
|  | Exam: Must score 85% or better                        |
| Benefits Intermediate Course                     | Level II Credentialing                                |
| Open to: HR Series (i.e.: 0201, 0203)            | 18-24 months of Benefits experience                   |
| Post-Test: Must score 85% or better              | Open to HR Series (i.e.: 0201)                        |
|  | Exam: Must score 85% or better                        |
| Advanced Benefits Workshop                       | Level III Credentialing                               |
| Open to: HR Series (i.e.: 0201, 0203) Post-Test: | 36-48 months of Benefits experience Open to HR Series |
| Must score 85% or better                         | (i.e.: 0201)  |
|  | Exam: Must score 85% or better                        |

#### **How to Register**

- 1. Copy and Paste the following link: <a href="https://www.apps.cpms.osd.mil/cpmstraining/app/training.aspx">https://www.apps.cpms.osd.mil/cpmstraining/app/training.aspx</a>
- 2. Click on View Schedule
- 3. Select the course/date of choice
- 4. Click Register
- 5. Complete Background Information (years of experience)
- 6. Complete Course Registration Information
- 7. Click Register Now

or Send an email to: dodhra.mc-alex.dcpas.mbx.benefits-contacts@mail.mil

### DCPAS Benefits, WAGE, & NAF Policy Training Division

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