

### DIUCS Overview and Q and A

Rosa Crawford I 29 September, 2022

### Agenda

- What is DIUCS
- DIUCS ETA-931 and 931A Response
- DIUCS Appeals Status Screen
- DIUCS Reports



### Overview

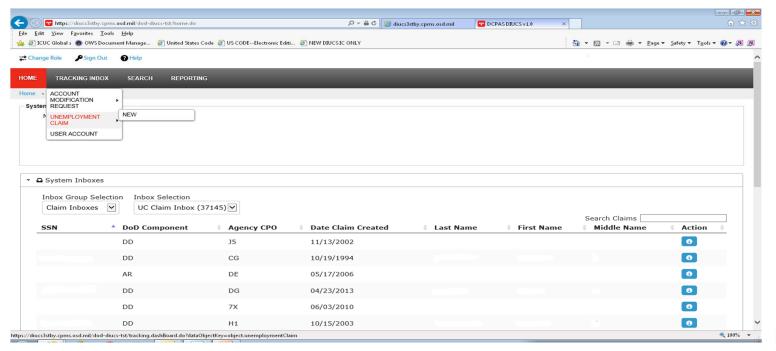
- At the end of this session, attendees should be able to:
  - Understand the purpose of DIUCS for the UC program
  - Know how to navigate DIUCS to complete the ETA-931 and 931A response
  - Understand how to complete the appeals status screen
  - Know the various UC DIUCS reports and how to pull them



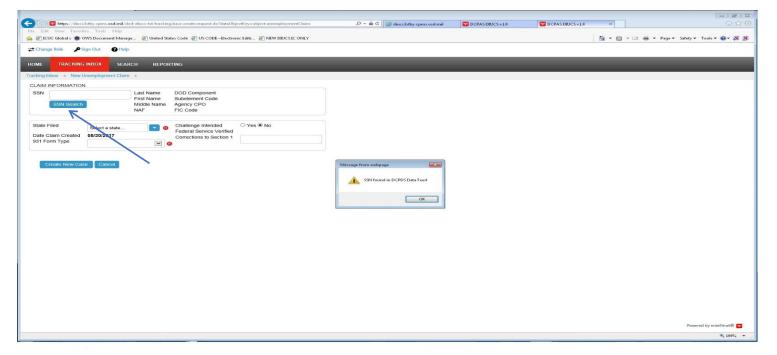
### What is DIUCS

- DIUCS stands for Defense Injury and Unemployment Compensation System
- The system is used to process injury and unemployment compensation claims
- Unemployment Compensation Program Administrators (UCPAs) process ETA-931 and 931As
- Track UC appeals
- Manage and analyze the component's UC program through various reports

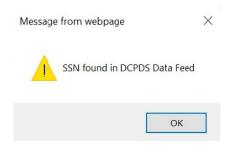
EWOLVEEXPANDEXCEL
Emerge to Greater Heights
2022 DOD VIRTUAL BENEFITS & WORK-LIFE SYMPOSIUM



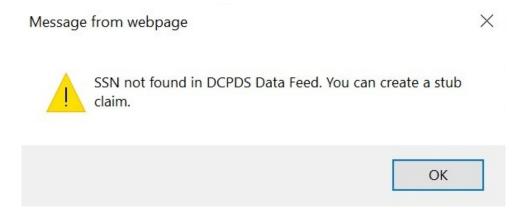




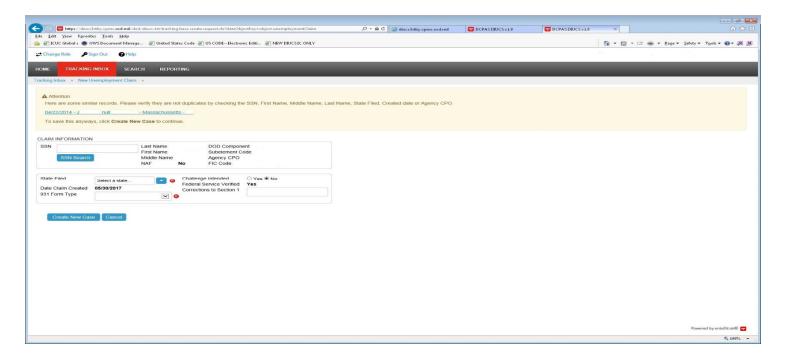




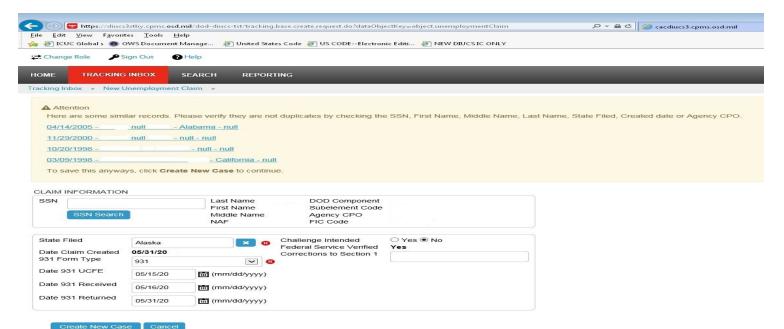




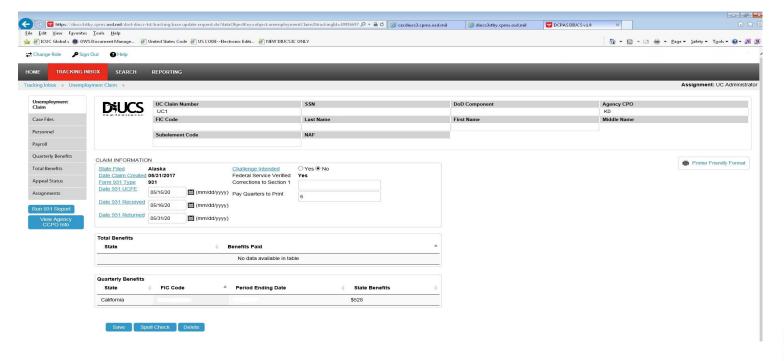




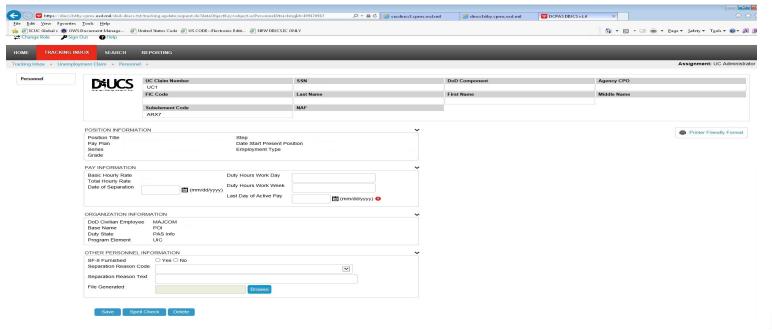




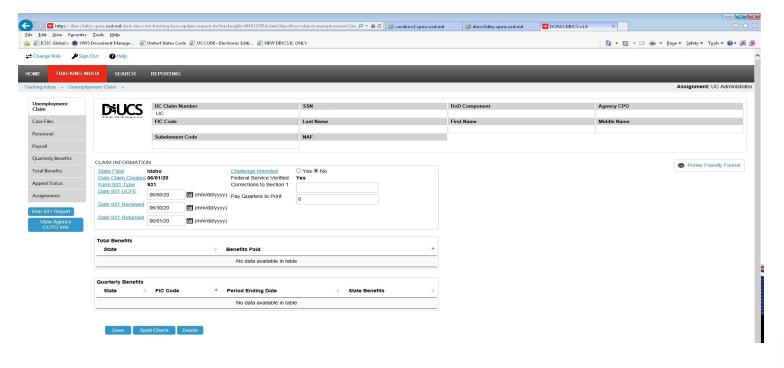




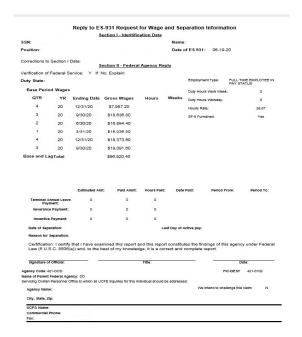












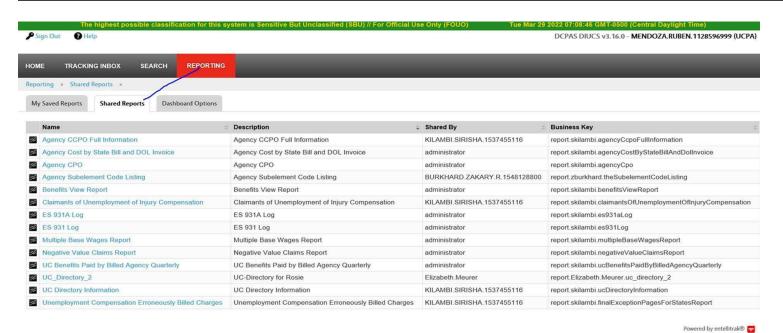


# **DIUCS Appeals Status**

	Appellant	✓ <sup>®</sup> Determine	ination Date (mm/dd/yyyy)
Status	State	Receive	ed Date
nents	Issue	Result	
		~ <b>6</b>	
	Comments	<b>\$</b>	
	FIRST LEVEL APPEAL HEARING		
	First Level Appellant	L1 Determination Date	iii (mm/dd/yyyy)
	L1 Appeal Sent Date	(mm/dd/yyyy) L1 Received Date	(mm/dd/yyyy)
	L1 Appeal Due Date	(mm/dd/yyyy) L1 Result	
	L1 Hearing Date	mm/dd/yyyy) L1 Comments	O
	SECOND LEVEL APPEAL HEARI		
	Second Level Appellant	L2 Determination Date	e (mm/dd/yyyy)
	L2 Appeal Sent Date	(mm/dd/yyyy) L2 Received Date	mm/dd/yyyy)
	L2 Appeal Due Date	(mm/dd/yyyy) L2 Result	
	L2 Hearing Date	面 (mm/dd/yyyy) L2 Comments	÷
	JUDICIAL REVIEW		
	JUDICIAL REVIEW  Judicial Review Appellant	Judicial Determina	tion Date (mm/dd/yyyy)
		Judicial Determination  (mm/dd/yyyy) Judicial Received I	mm/dd/yyyy)
	Judicial Review Appellant		回 (mm/dd/yyyy)  Date



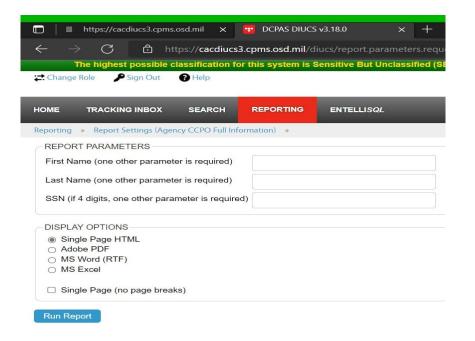
### **DIUCS Report**



P Type here to search



## Agency CCPO Full Information





# Agency CCPO Full Information

Last Name:

The highest possible classification for this system is Sensitive But Unclassified (SBU) // For Official Use Only (FOUO)

#### Agency CCPO Full Information

Date Run:

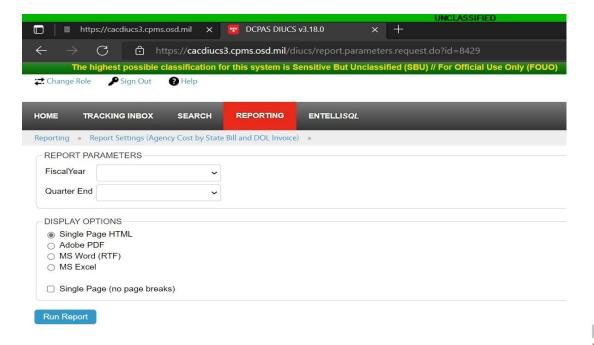
SSN ending in:

First Name:

FIRST	Γ NAME	LAST NA	AME			
SSN	DOD	SUBELEMENT	AGENCY CCPO	AGENCY CCPO DESC	FIC / DE	ST
	ADE	PRESS1		ADDRESS 2		
A	ADDRESS 3	ADI	DRESS 4	СІТУ	STATE	ZIP
1	UCPA NAME		UCPA EMAIL	UCPA PHON	E UCP.	A FAX



### Agency Cost by State Bill and DOL Invoice





### Agency Cost by State Bill and DOL Invoice

The highest possible classification for this system is Sensitive But Unclassified (SBU) // For Official Use Only

#### **Unemployment Compensation Report**

Date Run: 06/08/2022

Cost by State and FIC Code

		Fiscal year: 2022		Quarter End: 3/3	nd: 3/31				
	420-Army National Guard DOLBILL	420-Army National Guard BCTOTAL	421-DoD DOLBILL	421-DoD BCTOTAL	422-Army DOLBILL	422-Army BCTOTAL	423-Navy DOLBILL	423-Navy BCTOTAL	
Alabama	\$ 0.00	\$ 0.00	\$ 4,154.78	\$ 4,154.78	\$ 52,425.01	\$ 52,425.01	\$ 2,475.00	\$ 2,475.00	
Alaska	-\$ 3,375.30	-\$ 3,375.30	\$ 48.15	\$ 48.15	\$ 20,570.22	\$ 20,570.22	\$ 0.00	\$ 0.00	
Arizona	\$ 508.89	\$ 508.89	\$ 9,600.00	\$ 9,600.00	\$ 2,160.00	\$ 2,160.00	\$ 2,298.81	\$ 2,298.81	
Arkansas	-\$ 217.10	-\$ 217.10	\$ 3,972.00	\$ 3,972.00	\$ 34,132.93	\$ 34,132.93	\$ 0.00	\$ 0.00	
California	\$ 41,850.00	\$ 41,850.00	\$ 138,279.00	\$ 138,279.00	\$ 215,290.00	\$ 215,290.00	\$ 405,920.61	\$ 405,920.61	
Colorado	\$ 330.08	\$ 330.08	\$ 0.00	\$ 0.00	\$ 87,379.74	\$ 87,379.74	\$ 0.00	\$ 0.00	
Connecticut	\$ 0.00	\$ 9,355.38	-\$ 2,568.35	-\$ 2,568.35	\$ 7,379.00	\$ 7,379.00	\$ 1,684.00	\$ 1,684.00	
Delaware	\$ 0.00	\$ 0.00	\$ 0.00	\$ 8,000.00	\$ 4,314.00	\$ 0.00	\$ 0.00	\$ 0.00	
District of Columbia	\$ 0.00	\$ 0.00	\$ 12,878.23	\$ 12,878.23	\$ 0.00	\$ 0.00	\$ 14,543.70	\$ 14,543.70	
Florida	\$ 0.00	\$ 0.00	\$ 4,103.00	\$ 4,103.00	\$ 6,744.48	\$ 6,744.48	\$ 25,654.88	\$ 25,654.88	
Georgia	\$ 3,994.20	\$ 3,994.20	\$ 14,106.00	\$ 14,106.00	\$ 30,063.64	\$ 30,063.64	\$ 60,131.50	\$ 60,131.50	
Guam	\$ 0.00	\$ 0.00	\$ 0.00	\$ 0.00	\$ 0.00	\$ 0.00	\$ 0.00	\$ 0.00	
Hawaii	\$ 12,877.92	\$ 12,877.92	\$ 28,249.28	\$ 28,249.28	\$ 76,844.72	\$ 76,844.72	\$ 117,076.65	\$ 117,076.65	
ldaho	\$ 11,162.26	\$ 11,162.26	\$ 0.00	\$ 0.00	\$ 24,953.67	\$ 24,953.67	\$ 0.00	\$ 0.00	
Illinois	\$ 2,823.41	\$ 2,823.41	\$ 28,888.62	\$ 28,888.62	\$ 453,760.08	\$ 414,424.02	\$ 5,920.00	\$ 0.00	

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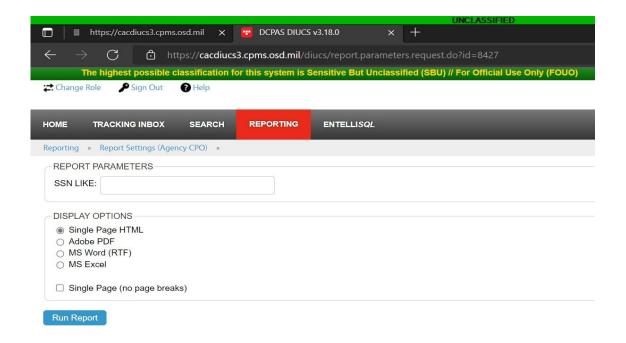


# Agency Cost by State Bill and DOL Invoice

	424-Air Force DOLBILL	424-Air Force BCTOTAL	428-Air National Guard DOLBILL	428-Air National Guard BCTOTAL	DOL Total	BC Total
Puerto Rico	\$ 0.00	\$ 0.00	\$ 0.00	\$ 14,320.00	\$ 14,565.00	\$ 28,885.00
Rhode Island	\$ 0.00	\$ 0.00	\$ 0.00	\$ 0.00	\$ 47,357.19	\$ 47,357.19
South Carolina	\$ 16,168.15	\$ 16,168.15	\$ 3,039.12	\$ 3,039.12	\$ 41,946.03	\$ 41,946.03
South Dakota	\$ 2,778.36	\$ 2,778.36	\$ 0.00	\$ 0.00	\$ 2,778.36	\$ 2,778.36
Tennessee	\$ 0.00	\$ 0.00	\$ 1,078.60	\$ 1,078.60	\$ 18,894.91	\$ 16,476.28
Texas	\$ 116,425.66	\$ 116,425.66	\$ 7,858.00	\$ 7,858.00	\$ 980,008.03	\$ 980,008.03
Utah	\$ 30,998.93	\$ 30,998.93	\$ 5,880.00	\$ 5,880.00	\$ 53,176.93	\$ 53,176.93
Vermont	\$ 0.00	\$ 0.00	\$ 591.52	\$ 691.52	\$ 591.52	\$ 691.52
Virgin Islands	\$ 0.00	\$ 0.00	\$ 0.00	\$ 0.00	\$ 0.00	\$ 0.00
Virginia	\$ 2,751.02	\$ 2,751.02	\$ 0.00	\$ 0.00	\$ 68,395.05	\$ 68,395.05
Washington	\$ 19,913.65	\$ 19,913.65	\$ 34,589.39	\$ 34,589.39	\$ 431,882.84	\$ 431,882.84
West Virginia	\$ 0.00	\$ 0.00	\$ 7,118.24	\$ 7,118.24	\$ 51,920.16	\$ 51,920.16
Wisconsin	-\$ 1,157.93	-\$ 1,157.93	\$ 3,700.00	\$ 3,700.00	\$ 121,556.24	\$ 121,556.24
Wyoming	\$ 0.00	\$ 2,993.90	\$ 11,726.00	\$ 11,726.00	\$ 19,142.76	\$ 22,136.66
Totals	\$ 851,725.45	\$ 852,730.72	\$ 337,557.83	\$ 334,318.35	\$ 6,850,334.1	\$ 6,314,170.8



## Agency CPO





# Agency CPO

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#### Agency CCPO

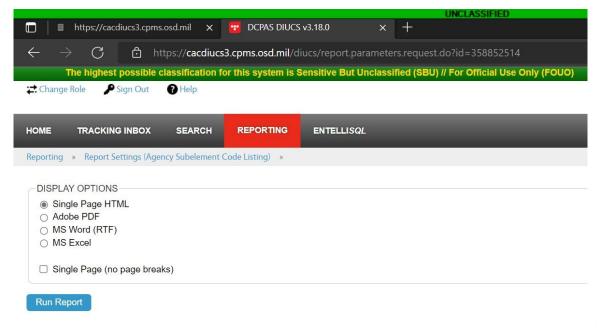
Date Run:06/08/2022

SSN is LIKE (Pattern Match):

SSN	DOD Component	Agency CCPO	Agency Subelement CD
		140	



## Agency Subelement Code Listing





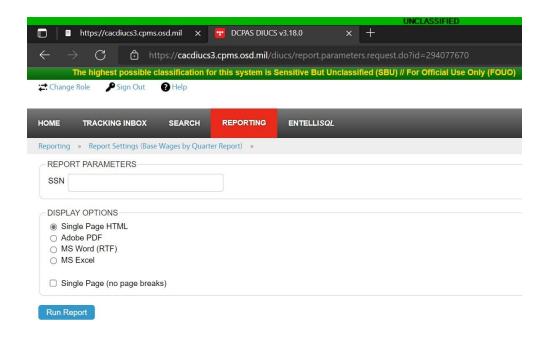
## Agency Subelement Code Listing

#### Agency Subelement Code Listing

INTERFACE	NAME						
AA00	ADMINISTRATIVE CONFERENCE OF THE UNITED						
AB00	AMERICAN BATTLE MONUMENTS COMMISSION						
AC00	ADVISORY COMMISSION ON						
AD00	U.S. ARMS CONTROL AND DISARMAMENT						
AF01	AIR FORCE MANAGEMENT ENGINEERING AGENCY						
AF02	AIR FORCE INSPECTION AGENCY (FO)						
AF03	AIR FORCE OPERATIONAL TEST AND						
AF04	AIR FORCE COMMUNICATIONS AGENCY						
AF05	AIR FORCE INTELLIGENCE ANALYSIS AGENCY						
AF06	AIR FORCE AUDIT AGENCY (AF06)						
AF07	AIR FORCE OFFICE OF SPECIAL INVESTIGATIONS						
AF08	HEADQUARTERS, US AIR FORCE SECURITY						
AF09	AIR FORCE PERSONNEL CENTER (AF09)						
AF0B	U.S. AIR FORCE ACADEMY (AF0B)						
AF0D	U.S. AIR FORCES, EUROPE (AF0D)						
AF0I	AIR RESERVE PERSONNEL CENTER (HISTORICAL)						
AF0J	AIR EDUCATION AND TRAINING COMMAND (AF0)						
AF0K	AIR UNIVERSITY						
AF0M	HEADQUARTERS, AIR FORCE RESERVE						
AF0N	HEADQUARTERS, US AIR FORCE (AFON)						
AF0R	PACIFIC AIR FORCES (AFOR)						
AF0U	25 AF (AF0U)						
AF0V	AIR FORCE SPECIAL OPERATIONS COMMAND						
AF0Y	AIR FORCE COMMUNICATIONS COMMAND						
AF10	AIR FORCE CENTER FOR QUALITY AND						
AF11	AIR FORCE MANPWER AGENCY (AF11)						
AF12	AIR FORCE PUBLIC AFFAIRS AGENCY						
AF13	HQ USAF AND SUPPORT ELEMENTS						
AF14	AIR FORCE INSTALLATION CONTRACTING						
I TI C							



# Base Wages by Quarter Report





## Base Wages by Quarter Report

The highest possible classification for this system is Sensitive But Unclassified (SBU) // For Official Use Only

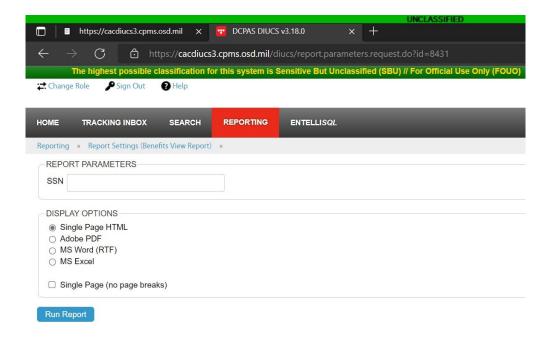
#### Base Wages by Quarter

06/08/2022

YEAR	QUARTER	PERIOD END	WEEKS	HOURS	GROSS WAGES
2022	6/30	30-JUN-22	0	0	\$7,031.21
2019	9/30	30-SEP-19	0	0	\$3,217.60
2019	6/30	30-JUN-19	0	0	\$12,035.57
2019	3/31	31-MAR-19	0	0	\$8,165.02
2019	12/31	31-DEC-19	0	0	\$394.06
2018	9/30	30-SEP-18	0	0	\$11,528.88
2018	6/30	30-JUN-18	0	0	\$12,380.72
2018	3/31	31-MAR-18	0	0	\$11,652.52
2018	12/31	31-DEC-18	0	0	\$11,780.56
2017	9/30	30-SEP-17	0	0	\$10,172.56
2017	6/30	30-JUN-17	0	0	\$11,108.32
2017	3/31	31-MAR-17	0	0	\$8,961.50
2017	12/31	31-DEC-17	0	0	\$11,676.28
		New York Control of the Control of t	W	AGE TOTAL:	\$120.104.80



### Benefits View Report





## Benefits View Report

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#### Benefits View Report Date Run:

SSN:

State	Billed Agency Code	SSN	Last name	First Name	Subelement Code	Fiscal Year	Quarter End	State Benefit Amount
Georgia	l	C1000 Inc.	N <sub>E</sub>	l.		The same	America	10
Georgia	La arr							(4,444

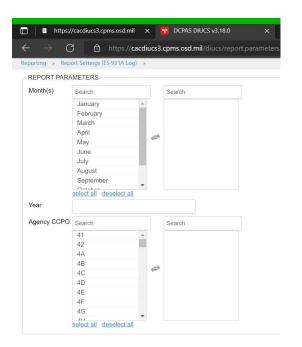


### Claims of Unemployment of Injury Compensation

Report Does Not Work



# ES 931A Log





# ES 931A Log

The highest possible classification for this system is Sensitive But Unclassified (SBU) // For Official Use Only

#### ES 931A Log

2021 Agency CCPO:All Date 06/08/2022

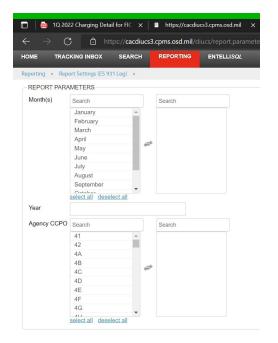
 $\textbf{Months:} \ \ January, February, March, April, May, June, July, August, September, October, November, December and September, October, November, December and September, October, November, October, October, November, October, October,$ 

Agency CCPO	State	SSN	Name	Date of 931A UCFE	Date 931A received	Date 931A returned	Follow-up Date	Assigned Agency Code	DOD Componer
4D	SD		74	1	1	Lower = 1	<b>—</b>		
4D Total:	1						•		
4I	CA		12	Carrier Ton				West	
4I Total:	1								
4U	SC					1	4,		N.
4U Total:	1								
5K	CA	May 1 - 1	· Company				1		14
5K Total:	1			l.					
5N	NJ				1===	1			
5N Total:	1						1	1	
5X	CA	-				1		1	

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# **ES 931 Log**





# ES 931 Log

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#### ES 931 Log

 Year:
 2022
 Agency CCPO:
 All
 Date
 06/13/2022

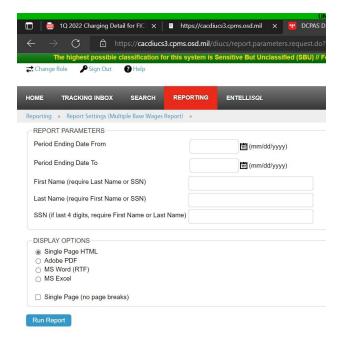
 Months:
 January, February, March, April, May, June, July, August, September, October, November, December

Agency CCPO	State	SSN	Name	Date of 931 UCFE	Date 931 received	Date 931 returned	Follow-up Date	Assigned Agency Code	DOD Componen
42	MA							1	
42	MA		- 1			1	-		
42	NY					V 111			
42	MA	=				7.7			
42	MA	1	1					4	1.0
42	MA	-				1			
42	MA			1		L			
42 Total :	7								
4B	HI				1		1 - 7		1-1
4B	HI					1			
4B	HI						1 1		
4B	н		1					Con	1

 $The \ highest \ possible \ classification \ for \ this \ system \ is \ Sensitive \ But \ Unclassified \ (SBU) \ // \ For \ Official \ Use \ Only$ 



### Multiple Base Wages Report





### Multiple Base Wages Report

The highest possible classification for this system is Sensitive But Unclassified (SBU) // For Official Use Only (FOUO)

#### Multiple Base Wages Report

#### Date Run:

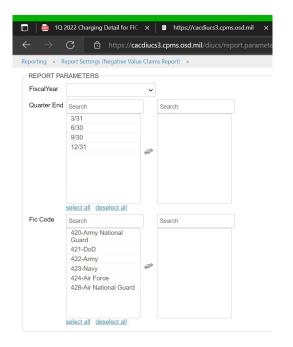
Period Ending Date 01/01/20 and 12/31/2019

SSN ending in: First Name: Last Name:

SSN	Last Name	First Name	DOD Component	Period Ending	Base Wages
					\$394.06
	1.5				\$3,217.60
					\$12,035.57
					\$8,165.02



# Negative Value Claims Report





# Negative Value Claims Report

#### $The \ highest \ possible \ classification \ for \ this \ system \ is \ Sensitive \ But \ Unclassified \ (SBU) \ \#For \ Official \ Use \ Only$

#### Negative Value Claims

Fiscal Year: 2021

Ouarter End: 12/31

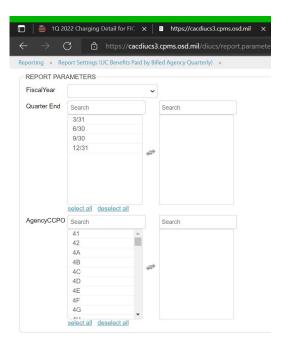
Fic Code(s): 420-Army National Guard, 421-DoD, 422-Army, 423-Navy, 424-Air Force, 428-Air National Guard

State	SSN	Name	DoD Component	POI	Assigned FIC	State Benefits	Quarter
IC:420	Army						
AL				POI	- 1.287	-159.08	12/31
AL	1					-159.08	
CA				POI		-5850	12/31
CA	1					-5850	
KS				POI		-420.47	12/31
KS	1					-420.47	
KY				POI	7 - 120	-13052	12/31
KY	1					-13052	
MD				POI		-730	12/31
MD	1					-730	
MI		8	7-17	POI		-8108	12/31
MI		14		POI		-1810	12/31

The highest possible classification for this system is Sensitive But Unclassified (SBU) // For Official Use Only



# UC Benefits Paid by Billed Agency Quarterly





# UC Benefits Paid by Billed Agency Quarterly

Agency CCPO: All

The highest possible classification for this system is Sensitive But Unclassified (SBU) // For Official Use Only

Unemployment Claim Benefits Paid by Billed Agency

FIC: All

Unemployment Claim Benefits Paid by Billed Agency
Time Run:

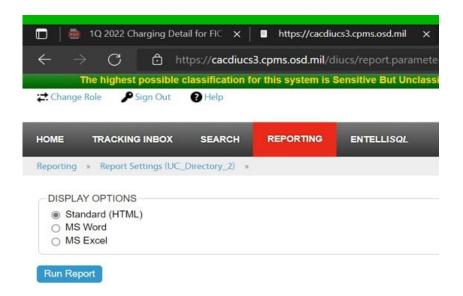
Fiscal Year: 2022 Quarter End: 3/31

State	SSN	Name	DoD Component	POI	Assigned FIC	State Benefits	Quarter
IC:420-A	Army						
gency C	CPO:4B						
KY	-		29	POI			3/31
KY	1		<u> </u>			\$1,656.00	
Agency Co	CPO:DE				2)		
TN				POI		(\$1,902.43)	3/31
TN	1					(\$1,902.43)	
Agency C	CPO:GV						
PR				POI	a	\$1,200.00	3/31
PR	1		- <del> </del>			\$1,200.00	
Agency C	CPO:TC						
AZ				POI		\$508.89	3/31
AZ	1	ini				\$508.89	

The highest possible classification for this system is Sensitive But Unclassified (SBU) // For Official Use Only

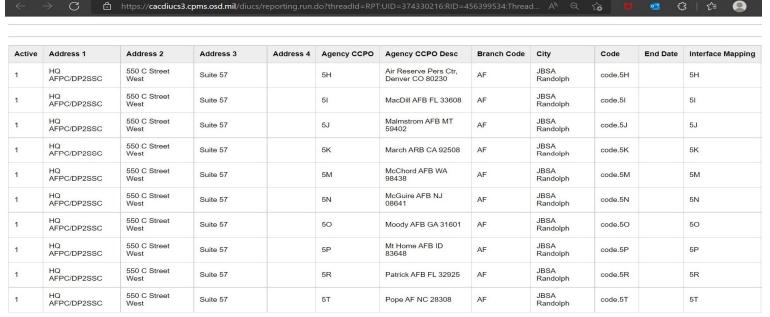


# UC Directory 2



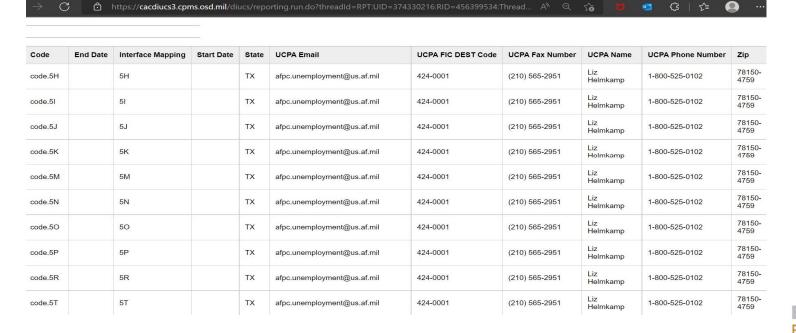


# UC Directory 2



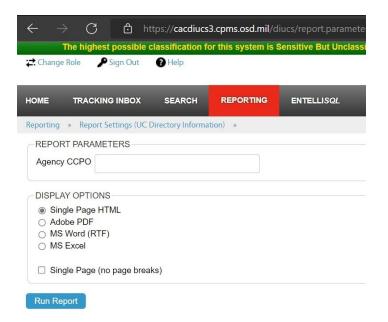


# UC Directory 2





# **UC Directory Information**





# **UC** Directory Information

The highest possible classification for this system is Sensitive But Unclassified (SBU) // For Official Use Only

#### **UC Directory Information**

Agency CPO Code	5K	П
Branch Code	AF	
Organization	March ARB CA 92508	
UCPA	Liz Helmkamp	
Email	afpc.unemployment@us.af.mil	_
Commerical Phone	1-800-525-0102	
FIC Dest	424-0001	
Fax	(210) 565-2951	
Address Line 1	HQ AFPC/DP2SSC	
Address Line 2	550 C Street West	-
Address Line 3	Suite 57	
Address Line 4		_
City	JBSA Randolph	_
State	TX	
Zip	78150-4759	

 $The \ highest \ possible \ classification \ for \ this \ system \ is \ Sensitive \ But \ Unclassified \ (SBU) \ /\!/ \ For \ Official \ Use \ Only$ 



### Resources

- 20 CFR Part 609
- UCFE Instructions for Federal Agencies <u>https://oui.doleta.gov/unemploy/pdf/UCFE.pdf</u>
- UCFE Determinations Guide Federal Agencies Responsibilities
   https://oui.doleta.gov/unemploy/ucfe/ucfe fed agency responsibilities.pdf



#### Resources

- UCFE Training for Federal Agencies
   https://oui.doleta.gov/unemploy/ucfe/presenter/index.htm
- DoD Instruction 1400.25, Volume 850
- Electronic ES-931 in DIUCS : <a href="https://cacdiucs3.cpms.osd.mil/">https://cacdiucs3.cpms.osd.mil/</a>





**Questions?**