



## Ms. Karen Hall

Federal Mediation and Conciliation Service

*Field Operations Manager*

### **Biography:**

Over the course of her career Ms. Hall has held several leadership positions spanning numerous industries in private and federal sector including healthcare, non-profit and human services, gaming/hospitality, retail, and agriculture. She has extensive experience in management dispute resolution, collective bargaining serving as chief spokesperson, employee relations and complex workplace issues, handling grievances and Unfair Labor Practices, and managed arbitrations. She has developed and delivered a wide variety of training programs geared to improving the workplace environment. Ms. Hall has previously served on several national committees for the National Council on Federal Labor-Management as well as co-chaired Labor Management Committees/Partnership Forums at the local and national levels.

Ms. Hall's labor experience began as a Teamster, Local 776, while working as a correctional officer. During her time as a correctional officer, she assisted in contract negotiations and served as a permanent member of the Grievance Resolution Panel. Additionally, Ms. Hall was a member of the Bakery, Confectionery, Tobacco Workers & Grain Millers International Local Union 464 for 16 years while working as a part time House Parent for the Milton Hershey School.

Ms. Hall is a graduate of Penn State University with a B.S. in Psychology and a graduate of Saint Francis University with a Master's in Human Resources. She has previously held professional certification as a SHRM Senior Certified Practitioner (SHRM-SCP) and certified as a Senior Professional in Human Resources (SPHR) by HRCI. Ms. Hall is or has been a member of the Society for Human Resources (SHRM) and Human Resource Professionals of Central Pennsylvania.

Commissioner Hall serves as the Field Operations Manager for Region 2 in the Federal Mediation and Conciliation Service.

